Changes to the referral process for the homeless team

Open Power chart and search for the patient who needs the referral and go to Request and Care plan from the Menu.



Go to MPTL and select the referral tab and ensure the task display is included for Referral to Homeless team

Changes to the referral process for the homeless team

Xxtest, MRS. Amytraintwo	×						Xxtest, Amytraintwo 🔹	🚔 Recent 🝷 MRN	Q, -
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Departmental View, Assigned Tasks	5						09 January 2024 14:42:00	GMT - 14 February 203	24 14:43:00 GMT
Cardiology Medical Patient Care	Dietary Referrals Cor	ntacts Nurse Collect/Supply Screening	Dispensing Outpatient						
Task retrieval completed									
All Patients	Location/Room/Bed	Name	Medical Record Number	Scheduled Date and Time	Task Statu	s Task Description	0	rder Details	
*Xidest, Amytraintwo *Xidest, Amytraintwo *Xidest, Aedourrentf	BMEC Oph Adult								Has the patient
	City ED / Majors / 01	"30(TEST, EDD 02/02/1980 "Name Aler	RXK4972716	17/01/2024 10:56 GMT	Pending	Referral to the Homeless team	U	rgent, 17/01/24 10:56:00 ,	, Has the patient
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	SGH Test Surg	"Xidest, Medcurrentf 01/01/1990 "Name Aler	RXK8300368	17/01/2024 11:36 GMT	Pending	Referral to the Homeless team	U	rgent, 17/01/24 11:36:00,	, Has the patient

The Homeless Housing Navigators will accept or decline

l	P		Referral to the Hom	eless team - Xxtest, MRS. Amytraintwo	- 🗆 🗙
	🗸 🖬 🛇 🖄	🎵 ÷ 🕂 💷 📓 🖻			Show Sign Confirmation
	*Performed on:	14/02/2024 🔹 🗸 11:08 🔹 GN	IT		By: Komenan , Kouame
	 Referral to the Ho 	Kxtest, Amytraintwo NHS: MRN: RXK5546721		Referral to the Homeless team	Â
		Referral Status	Comments		
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When referral has been accepted then a task will populate within the contact tab

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Departmental View, Assigned Tasks	5						09 January 2024 14:42:00 GMT - 14 Febru	.00 GN
Cardiology Medical Patient Care	Dietary Referrals Contacts	Nurse Collect/Suppl	y Screening Disper	ensing Outpatient				
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Cardiology Medical Patient Care Task retrieval completed C All Patients	Dietary Referrals Contacts	Nurse Collect/Suppl	al Record Number S	cheduled Date and Time	Task Status	Task Description	Order Details	

After meeting with the patient the Homeless Housing Navigator will double click on the task to complete the contact form.

erformed on:	14/02/2024 🗘 v 11: GN	MT.				By: Komenan, Koua
iomeless team C	Kotest, Amytraintwo NHS: MRN: RXK5546721			Homeless tear	n Contact	
	Contact Type	Who saw the patient?		Clinical Time Spent	Non Clinical Time Spent	
	O Patient contact - face to face	Komenan , Kouame	9.13	minute 🖨	minute 🔹	
	O Patient contact - non face to face O Patient related - non face to face		9	minute	minute A	
	O Patient decline - content not given		8	innute 💼	minute	
	Episode Of Care Outcome			Follow Up Scheduled Time		
	Discharged - not appropriate for treatm Discharged - goals partly achieved Discharged - goals achieved Self discharge	ent O Discharged before assessment c O Treatment - follow up required O Deceased	ompleted	es for from	\$	