

# CLAIMING YOUR TICKET THROUGH THE PORTAL



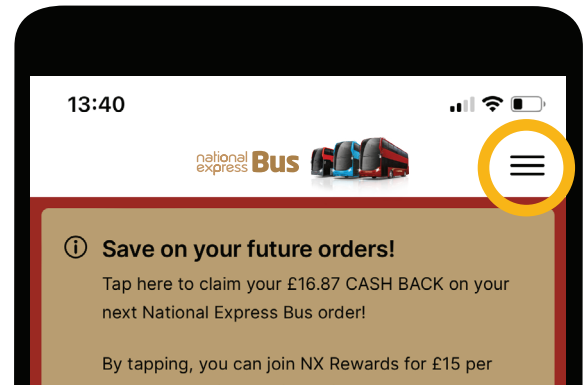
# Steps

- 1 Download the NXBus mTicket app  
[www.nxbus.co.uk/west-midlands/mticket](http://www.nxbus.co.uk/west-midlands/mticket)
- 2 Access ticket portal [www.nxbusportal3.co.uk/nhsredeem](http://www.nxbusportal3.co.uk/nhsredeem)
- 3 Use your claim code to redeem ticket
- 4 Ticket will be sent to the ticket wallet in the NXBus mTicket app
- 5 Plan your journey [www.nxbus.co.uk/west-midlands/journey-planning](http://www.nxbus.co.uk/west-midlands/journey-planning)
- 6 To purchase your next ticket at an exclusive NHS discount, click on this link [www.nxbusportal2.co.uk/nhs](http://www.nxbusportal2.co.uk/nhs)



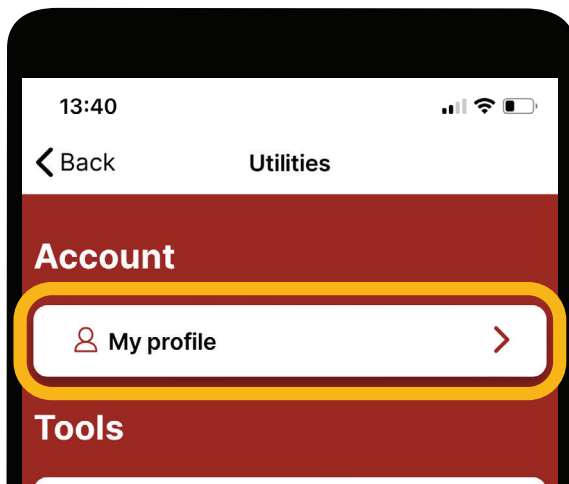
# Mobile - Getting the app

To create an mTicket account follow these simple steps...

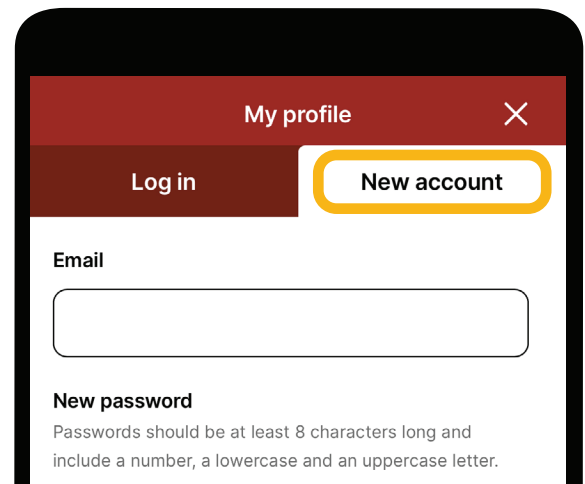


- 1 On your phone either install the NX Bus mTicket app from you app store or go to [nxbus.co.uk/app](http://nxbus.co.uk/app) and tap on your store link.

- 2 Open the app and click the three line burger menu in the top right of the screen.



- 3 Choose My profile

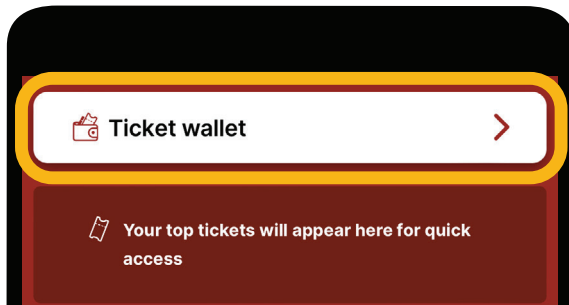


- 4 Choose New account and enter your email together with a password of your choice.

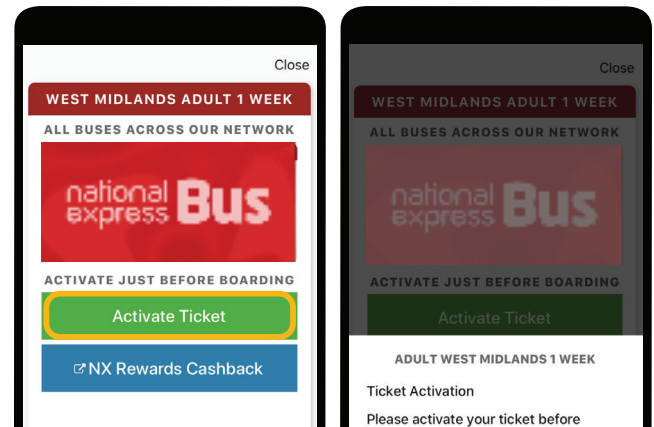
Once your account is created, we will process your order and you will receive an email confirmation when your mTicket is available for use.

# Mobile - Using the app

For an mTicket follow these simple steps...



- 1 Once your mTicket is available, choose **Ticket wallet** from your main menu within the app.



- 2 For the first time, your mTicket will show as not Active. Click on the **Activate Ticket** button just before you board the bus.



- 4 You will need to scan your mTicket QR code at the **bottom of the red reader** on the bus.

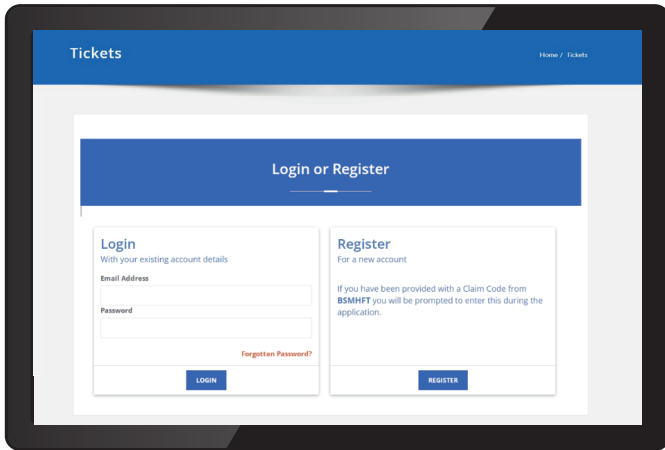
You must activate your mTicket each time you board and you may activate your mTicket as many times as you need during its validity period.

- 3 This is your **mTicket**.  
You can use your mTicket during its period of validity.

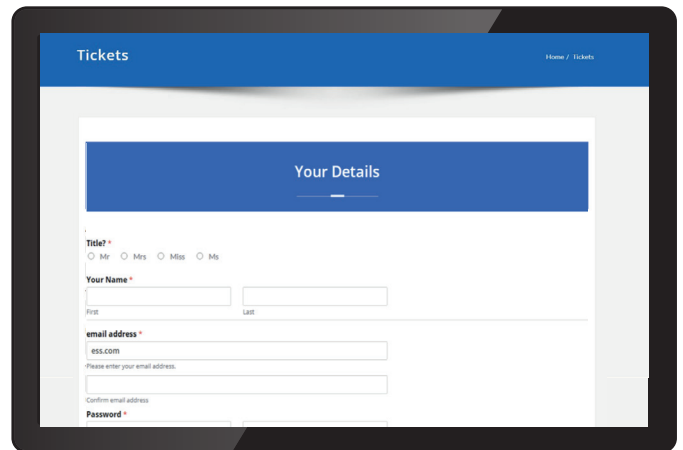


# Portal

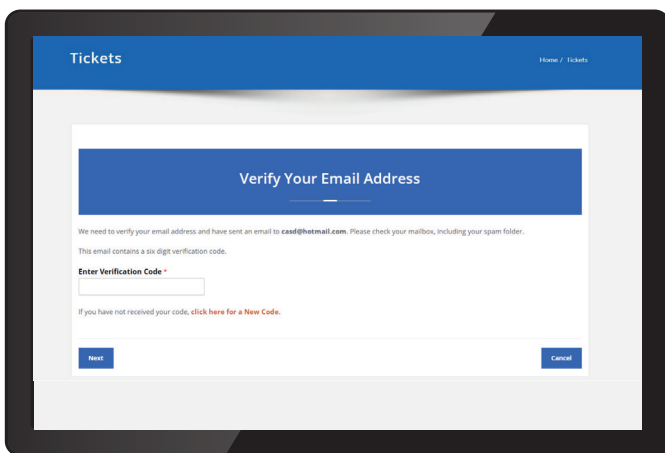
To claim your ticket follow these simple steps...



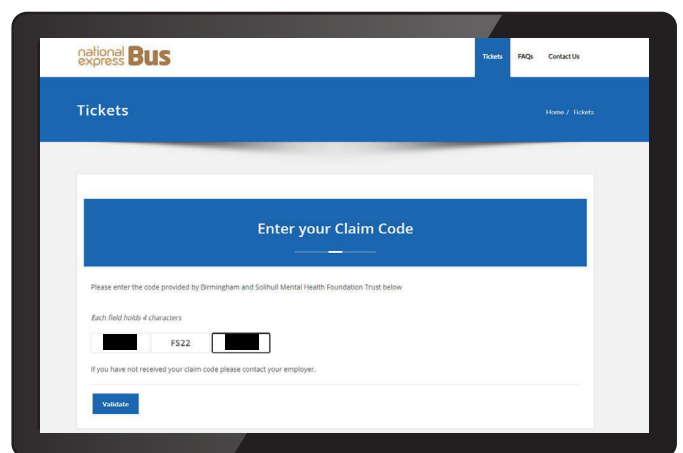
**1** Enter portal & register  
**Click here**



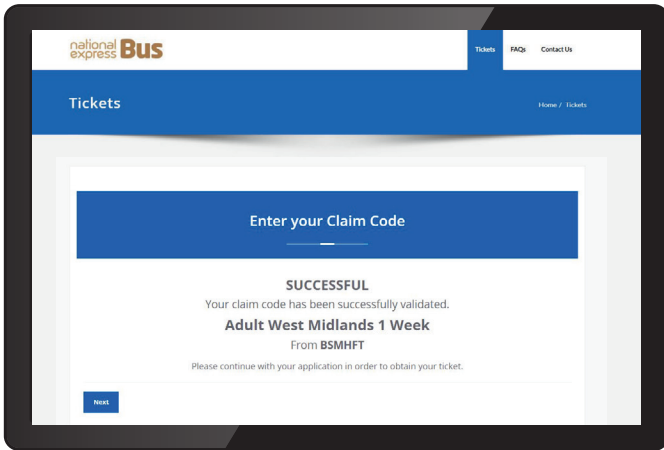
**2** Fill in your details



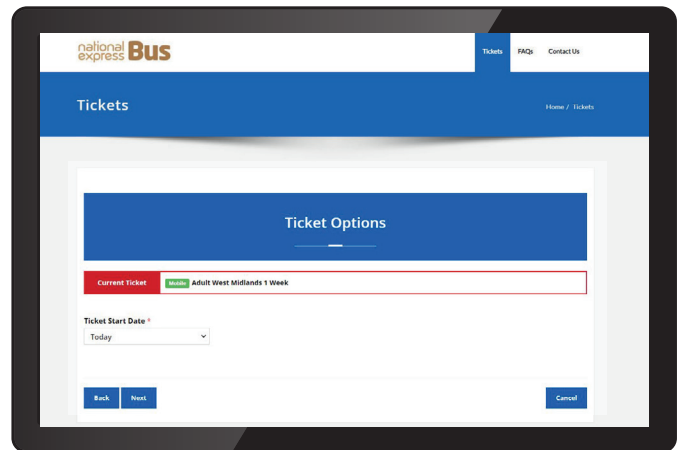
**3** You will then need to verify  
your email address



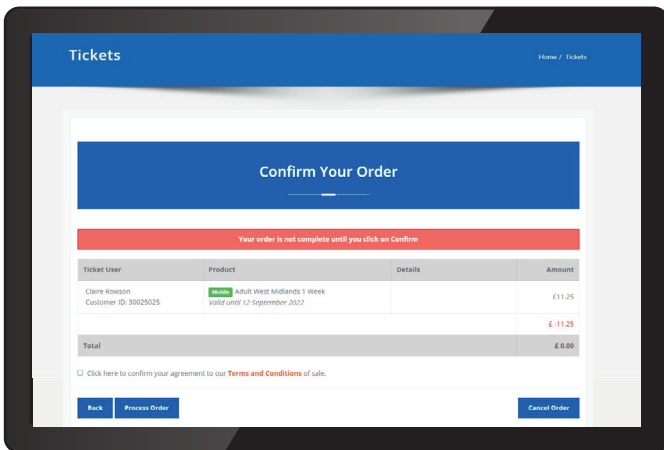
**4** Enter your claim code



**5** A claim code successful screen will show

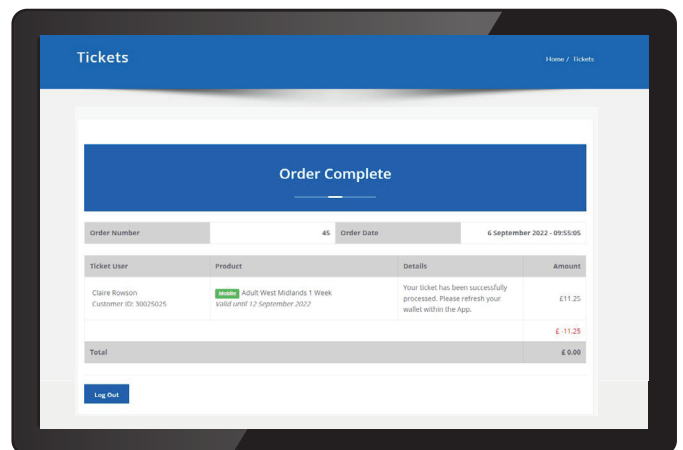


**6** Choose your start date



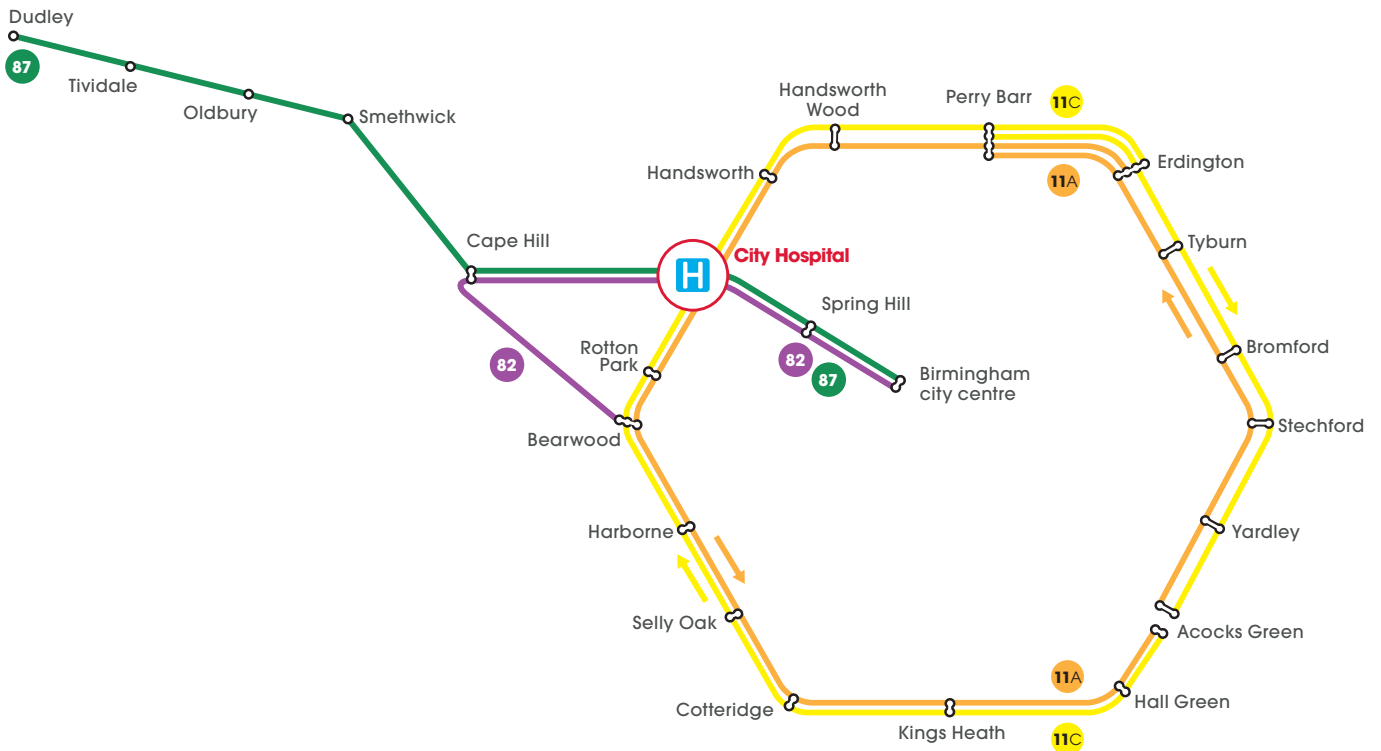
**7** Confirm order and terms and conditions

Click process order



**8** Your order is now complete

# Exclusive Offer for NHS staff



**10%  
OFF  
TRAVEL**  
for NHS staff



## How often our buses run to City Hospital

**11A** up to **every 9 mins**

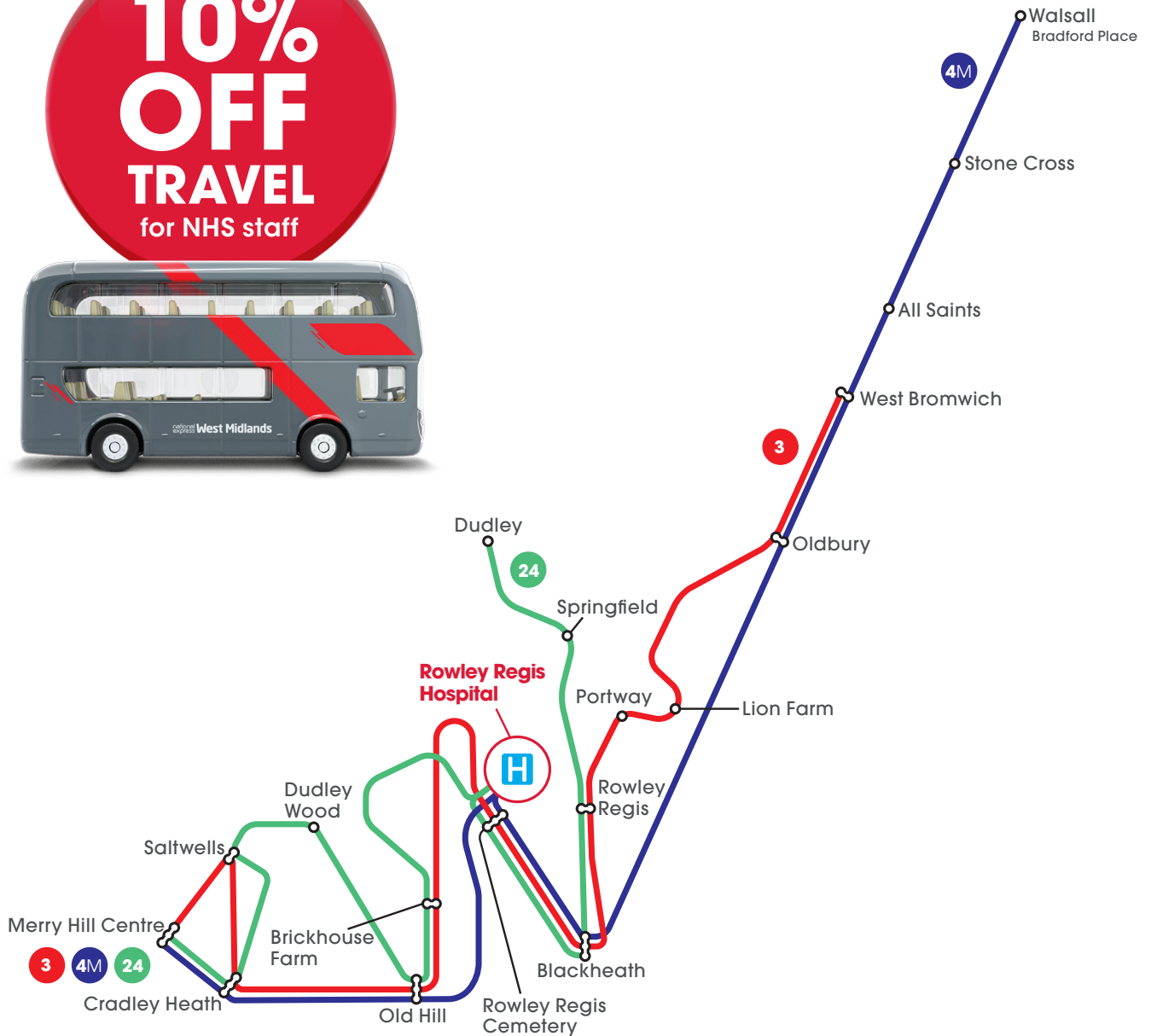
**82** up to **every 10 mins**

**11C** up to **every 9 mins**

**87** up to **every 10 mins**

# Exclusive Offer for NHS staff

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TRAVEL**  
for NHS staff



## How often our buses run to Rowley Regis Hospital

- 3** up to **every 30 mins**
- 4M** up to **every 20 mins**
- 24** up to **every 60 mins**

Services **4M** & **24** serve the Hospital site directly. Service **3** serves Rowley Regis Cemetery, a short walk away from the Hospital site.



# Exclusive Offer for NHS staff



## How often our buses run to Sandwell General Hospital

- 4** Services 4/4H/4M are jointly operated by NXWM and Diamond. Services run up to every 5 mins between Walsall and West Bromwich, up to every 6-8 mins between West Bromwich and Blackheath and up to every 20 mins between Blackheath and Hayley Green (4H) and Blackheath and Merry Hill (4M)

**5** up to **every 10 mins**

**40** up to **every 24 mins**

(combines with Diamond service 40 to offer a **12 min** frequency - NX tickets valid)

**10%  
OFF  
TRAVEL**  
for NHS staff



# Exclusive Offer

for NHS staff

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## Health benefits

Taking the bus improves your physical and mental health!



Walking to the bus stop is about 1,050 of your daily 5,000 steps.

## Environmental benefits



Save 300kg of CO<sub>2</sub> by travelling on bus

## Financial benefits

Travelling by bus is financially the best option



For less than £2.00 per day, unlimited travel across the West Midlands



## Purchase your discounted ticket

[nxbusportal2.co.uk/nhs](http://nxbusportal2.co.uk/nhs)



## mTicket

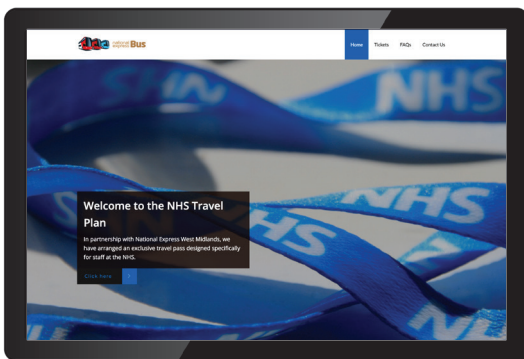
On your phone install the NX Bus mTicket app from your app store.



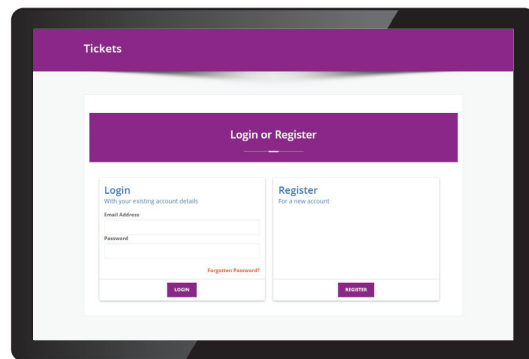
# Exclusive Offer for NHS staff

## Purchasing your next ticket

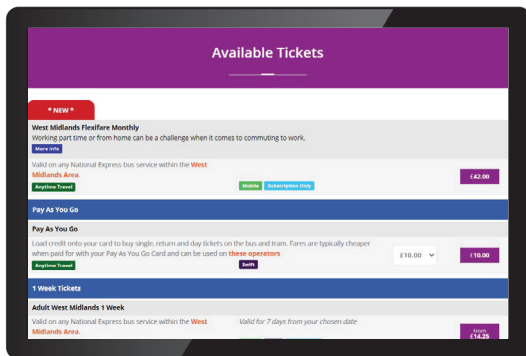
To make an order follow these simple steps...



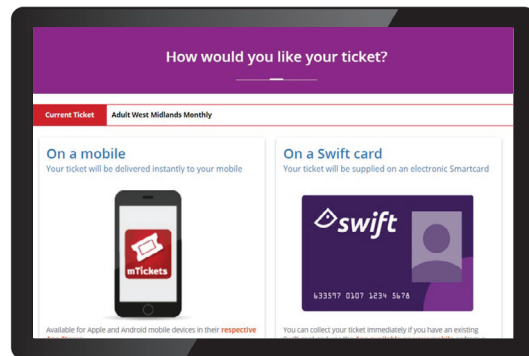
- 1** Easy entry into the portal  
[nxbusportal2.co.uk/nhs](https://nxbusportal2.co.uk/nhs)



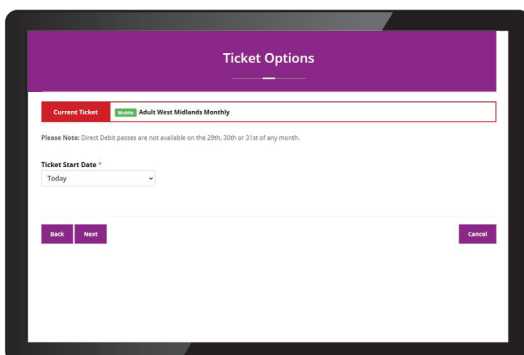
- 2** Simply register and login to  
access the portal



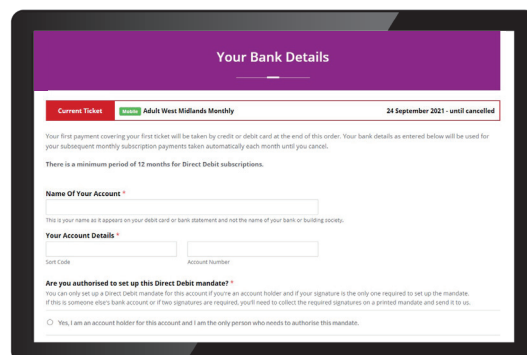
- 3** Choose from a range of  
different travel tickets  
(Prices held for the period of your product)



- 4** Find the ticket delivery  
option that works for you



- 5** Choose your preferred  
start date



- 6** Set up a subscription...  
and you're ready to travel!

**national  
express** **West Midlands**