

**MMUH Programme Company**

**Roles Specification: MMUH Clinical Change Manager**

**Band 8a**

1. **Role Objective:**

The MMUH Clinical Change Managers will work collaboratively with ward and department leaders to ensure that the MMUH Fundamentals of Care standard work projects are implemented, embedded, and sustained.

**2.0 Role Aims:**

* To act as a clinical leader across clinical groups to support delivery of the 12 FoC projects.
* To support the spread and adoption of standardisation principles across the organisation.
* To work collaboratively with MMUH Business Change Manager and MMUH Transformational Change Project Managers to support service operational readiness.
* To act as a Clinical Group communication champion for the MMUH programme
* To work collaboratively with clinical groups to give assurance regarding compliance of the FoC delivery success measures.

**3.0 Managerially and professionally accountability to**:

 Associate Director of Nursing for MMUH Programme Company

**4.0 Key Relationships:**

* MMUH Programme Company
* MMUH Business Changes managers
* MMUH Transformational Change Project Managers
* Fundamentals of Care Leads (Core business)
* Group leadership teams: GDs, GDoP, GDoN
* Directorate leadership teams: CDs, Directorate General Managers, Matrons
* Local Leadership teams: Clinical lead, Operational Managers and Departmental/Ward Managers.
* Clinical Support teams (inc. Logistics, soft facilities management teams, pharmacy, imaging)

**5.0 Key Stakeholders:**

* MMUH Communication team
* Patients and community groups
* Patient Experience Insight team
* Patient Safety Team
* Finance (Benefits Realisation)
* IT and Clinical Digital System teams

**6.0 Responsibilities:**

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| **Responsibility /Deliverable**  | **Role Descriptors** |
| **To provide clinical leadership to the clinical group teams to support effective implementation of MMUH first year FoC projects and service operational readiness**  | * Working collaboratively with clinical group leadership teams and local departmental/ward managers to support the implementation of the 12 projects.
* Will identify and support wards and departments to test standardisation products.
* To work collaboratively with group & directorate teams to ensure local key deliverables and project milestones are met.
* To provide enhanced support where required.
* Attend MMUH Clinical Group meetings and forums to give regular assurance and updates regarding the schemes of work, implementation of the programme
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| **To provide clinical expertise and support to teams in the delivery of standardisation work**  | * To represent the clinical group at MMUH FoC standardisation project meetings.
* To share learning – success metrics.
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| **Work with ward and departmental leaders to monitor sustainability of the project success metrics.**  | * Lead on the implementation of PDSA (testing) cycles.
* Monitor the progress of local implementation plans.
* Establish biweekly MMUH progress huddles with local services and teams to monitor progress and support the mitigation of any constraints.
* Provide group progress reports.
* Participate in peer review activities.
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| **Develop CQI skills and expertise to support the implementation of standard work.**  | * All CCMs will attend and participate in a LEAN and QI awareness programme.
* Organise and co-ordinate local awareness events for clinical teams.
* Support groups to identify local resources available to support with roll-out of induction and familiarisation.
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| **Act as a local agent to disseminate the staff MMUH communication and engagement strategy**  | * Will ensure all wards and departments within the group have an updated MMUH Corner.
* Will attend at MMUH huddles in local areas (at least one /week)
* Will report back themes, areas of good practice.
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**7.0 Personal Specification:**

Applicants need to be a professional registrant, with relevant clinical experience at Band 7 or above.