

Day Case Surgery

Public Document



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0121 507 2671



Welcome and thank you

Thank you for taking the time to read the information in this document and for completing the attached survey. The Trust takes their responsibility to involve patients and people who use the services provided by the Trust very seriously. It is important that we hear at every opportunity what people think about

our plans to improve services. This document will explain why we are proposing changes to day case surgery and what those proposals are. We will also take the opportunity to tell you a little bit about our Acute Care Model and the new Midland Metropolitan University Hospital.



Richard Beeken, Chief Executive



Sir David Nicholson KCB CBE, Chairman

Improving quality

We are continually working to improve the quality of care we provide for our patients, and people who use our services: this involves looking at the latest best practice and technologies and listening to patients, their carers and the people who use our services to create further improvements.

National best practice shows that standalone day case (a surgical procedure that does not require an overnight stay in hospital) units have evidenced a reduction in overnight stays and other patient benefits related to patient quality and improved experience. Day case surgery reduces wait times,

reducing risk of operations being postponed due to urgent cases or infection control implications, most notably recently experienced as part of the COVID-19 pandemic.

Working Towards Midland Metropolitan University Hospital

When the Midland Metropolitan University Hospital opens in Smethwick, it will bring together teams who provide acute and emergency care. This was a key outcome of the 2007 public consultation about the future of local health services.

The new hospital will offer maternity, children's and inpatient adult services to half a million people. MMUH will be the closest acute hospital to the centre of Birmingham that caters for adults just as City Hospital does now. The new hospital is being built with **'room to grow'**. In addition, we have retained buildings and wards at Sandwell for future development.





It is important to remember that most services we currently provide on Dudley Road or in West Bromwich will remain in those locations. The Birmingham Treatment Centre and our specialist eye hospital the Birmingham and Midland Eye Centre (BMEC) will remain – and we will redevelop the rest of City site for housing, which is needed in Birmingham. An Urgent Care Centre, able to look after 35,000 people, will replace the current A&E at Sandwell – and the general hospital will become a Treatment Centre offering local outpatient, diagnostic and short stay surgical care. We already provide award-winning Intermediate Care at Leasowes, Rowley Hospital and on our City Hospital site. These services will be expanded with intermediate care at Sandwell too, alongside our specialist stroke rehabilitation services. We want to work closely with nursing and residential care homes to make sure that the services offered to local residents is second to none.

We intend to deliver consultant inpatient medicine, with dedicated diagnostic capability for emergency patients. Research evidence shows that that offers

better care and shorter lengths of stay. To make this happen, we need more outpatient services delivered through local general practice, and we are working in partnership with GP groups to achieve that.

We have worked successfully to tackle unplanned readmissions to hospital. Our organisation is the lead provider for end of life care, and we know that we have scope to provide great care to local people in locations of their choosing. A slightly smaller acute hospital is the right answer for quality and for safety. We must act together to develop community based services, many of which are provided by our own staff working differently. That is why it is so important that we will be delivering intermediate care through Sandwell and West Birmingham NHS Trust, and are able to work flexibly across our bed base.

Creating the Midland Met lies at the heart of the Sustainability and Transformation plan for the local NHS. It also represents a regeneration opportunity for the east of the borough. We are determined to seize this once in several generations chance to deliver integrated care.

Proposed Future Day Case Surgery

What's it all about

The purpose of this document is to outline the proposed consolidation of day case surgical activity at the Sandwell and West Birmingham NHS Trust treatment centres once the Midland Metropolitan University Hospital opens.

Sandwell and West Birmingham NHS Trust will operate from two treatment centres for planned day case surgery; these sites are the Birmingham Treatment Centre and the Sandwell Treatment Centre (currently Sandwell General Hospital). Acute care (a level of health care in which a patient is treated for a brief but severe episode of illness) and elective surgery that requires an overnight stay (surgery which is scheduled in advance) will

be delivered from Midland Metropolitan University Hospital.

As part of the Acute Care Model the Trust has developed clinical pathways including a new theatre model which allocates surgical specialities to a single treatment centre. The new theatre model results in a potential consolidation of day case surgery for General Surgery and Trauma and Orthopaedics.

This document outlines the proposed changes for these specialities to deliver day case surgery from their proposed locations and outlines the potential implications should these specialities be required to deliver surgery from both treatment centres.





Our Acute Care Model

When the Midland Metropolitan University Hospital opens in Smethwick, it will bring together teams who provide acute and emergency care. This was a key conclusion of the 2007 public consultation about the future of local health services.

Preventing the need to go to hospital

Specialist hospital and community teams will work with GPs to identify patients who are susceptible to illness or who attend hospital regularly due to illness, to prevent them from becoming ill and needing to attend hospital.

Emergency care at Midland Metropolitan University Hospital

Our current Accident and Emergency Departments at Sandwell and City will merge together in to one modern, purpose built Emergency Department at Midland Met. The new emergency department will be split into zones, each zone designed to care for patients with particular clinical needs. Patients arriving at the Emergency Department will be assessed and streamed to the most appropriate zone. Each zone will be managed by our most senior specialist doctors and nurses, ensuring rapid decisions are made on the best treatment approach. There will be dedicated x-ray facilities located close by, to ensure scans can be done as quickly as possible. The key focus will be on seeing and treating patients and enabling them to go home as quickly as possible after arriving at the hospital. Patients will only be admitted to hospital if it is the safest place for them to receive the care they need.

A mental health assessment facility will be available, adjacent to the emergency care department to provide support for those patients requiring specialist mental health assessment.

Care whilst in Midland Metropolitan University Hospital

Patients will be actively treated both during the week and at weekends, to ensure recovery progresses continually. This will shorten how long patients need to stay in hospital.

Patients will be supported to be involved in their own care whilst in hospital, supporting them to stay mobile and able to return home as quickly as possible once their treatment has finished.

In preparation for the opening of Midland Metropolitan University Hospital we are proposing to provide general surgery day cases as outlined below:

Current Provision

General Surgery: Day case surgery is currently delivered from the Birmingham Treatment Centre and Sandwell General Hospital (SGH)

Trauma, Orthopaedics and Plastics:

Day case activity is currently delivered from Birmingham Treatment Centre and Sandwell General Hospital .

Proposed Future Provision

General Surgery:

Planned and Emergencies:

Midland Metropolitan University Hospital

Day Cases: Birmingham Treatment Centre

Trauma, Orthopaedics and Plastics:

Planned and Emergencies:

Midland Metropolitan University Hospital

Day Cases: Sandwell Treatment Centre

(currently known as Sandwell General Hospital)

The proposed changes will not affect where patients go for their pre-assessment and out-patient care. This will remain at both Birmingham Treatment Centre and Sandwell Treatment Centre .



What are the benefits of working on one site?

Locating services on to one acute site, it will further improve the care you receive:

- Get It Right First Time (GIRFT) identified evidence of increased levels of quality and patient experience.
- Patient outcomes will improve due to the provision of a consistent and speciality skilled workforce providing dedicated care
- Reduction in waiting times for surgery based on spreading clinical provision across multiple geographical sites
- Patients will be treated in accordance with clinical priority and equitable waiting times and not location of service
- Patients will be able to access outpatient appointments at the treatment centre closest to them

- Reducing risk of operations being postponed due to urgent cases or infection control implications, most notably recently experienced as part of the COVID-19 pandemic
- Working on one site will be more attractive to clinicians and staff, and will help us to not be reliant on agency staff.

Whilst we are confident that these changes will lead to improvements for our patients, we do recognise that this change could result in longer journey times for some patients and their family and friends. However, by changing the way we work we can ensure our services continue to meet the needs of our patients.

In preparation for the opening of Midland Metropolitan University Hospital we are proposing to relocate general surgery day cases as outlined on page 8.

How can we support you through these changes?

From Monday 7 March to Friday 15 April 2022, we will be talking with patients, their carers, the communities that support them and local people to understand your views on the proposed changes and how we can better support you, whilst we deliver these improvements.

We want to hear your views on what these potential changes mean to you and what else we should be considering and invite you to take part in this conversation.

We will listen to your feedback and produce a report based on what you tell us, which will go to the Midland Metropolitan University Hospital Programme Board and Trust Board. We will publish this report on our website at:

www.swbh.nhs.uk

We will use this feedback in developing our detailed plans.

How to get involved

You can get involved by completing our survey. Just go to the 'Get Involved Section' of our website at www.swbh.nhs.uk or by attending one of the following events:

In-person meeting

Thursday 7th April

10.30 a.m. – 12.00 p.m.

Community Action Project

Windmill Lane

Smethwick

B66 3LX

<https://bit.ly/3tCgYbB>

Online meeting

Tuesday 12 April

2.00 p.m.

<https://bit.ly/3Msivtt>

To attend either meeting you can book through the eventbrite links above, or by email to swbh.engagement@nhs.net or by calling **0121 507 2671**.

Complete and return the survey in this booklet to:

Freepost Address:

RRYC-KKSR-HHYA

Sandwell General Hospital

Communications Department

Trinity house

Lyndon

West Bromwich

B71 4HJ

Or, complete the survey online at

www.swbh.nhs.uk

The survey closes on Friday 15 April.

To request the information in alternative formats please contact us on **0121 507 2671**. We want to hear from as many local people as possible, and if you belong to a local group or are part of a specific community and would like us to come and talk to your group. Please email swbh.engagement@nhs.net or **0121 507 2671**. We would very much welcome the opportunity to visit you to take you through the proposed changes, answer any questions you may have and capture your views.

Survey

Please let us know your views, by completing this short survey. This will help us understand how we can support you, as we improve services in Sandwell and West Birmingham.

1. Please tell us about you: (please tick where applicable)

- a. I am a patient/local person
- b. I am a carer or relative to someone who has used/using these services
- c. I have an interest in the service
- d. I work for/support a local voluntary and community sector organisation/group
- e. I work for the trust
- f. Other, please say

2. The changes proposed in this document are part of our work to deliver the Midland Metropolitan University Hospital. How aware of the new hospital are you?

(please rank 1 to 5, where 1 is no awareness and 5 is fully aware)

- 1 - No awareness 2 3 4 5 - Fully aware
-

3. Do you understand why we want to make the proposed changes?

- Yes No

If no, what else can we do to assist you?

4. How can we best keep you informed and involved in our work?

Please select (multiple options available)

Method:

- Email
- Website
- Social Media e.g. Twitter, Facebook, YouTube
- Local newspaper
- Direct Mail e.g. letter
- Local Radio
- Face to Face

Other

5. Do you understand why we are locating our day case surgery specialties onto a single site?

- Yes No

If no, what else can we do to assist you?

6. To what extent do you agree with the proposals to locate general surgery at one site and trauma and orthopaedics at our other site for day case surgery?

(Please rank 1 to 5, where 1 is don't agree, and 5 is fully agree)

- 1 - Don't Agree 2 3 4 5 - Fully Agree
-

Share with us what your reason is for selecting the number you did?

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7. If you have had day case surgery in the past 3-5 years, how did you travel there?

Method:

- Car
- Taxi
- Public Transport

Other

8. Please tell us what impact you believe these changes will have on you and your family, friends, carers etc.?

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9. Please tell us how we might be able to support you through the proposed changes?

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10. Any other comments you wish to make?

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The following questions will help us to understand more about who has responded to our survey. This will help us to ensure that we are reaching all sections of our communities and listening to everyone's views.

11. Please tell us your postcode?

12. What is your ethnic background?

- White - British
- White - any other white background
- White - Irish
- Black or Black British - Caribbean
- Black or Black British - African
- Any other Asian background
- Any other black background
- Mixed - white/black African
- Mixed - white/black Caribbean
- Mixed - white/Asian
- Any other mixed background
- Asian or Asian British - Indian
- Asian or Asian British - Bangladeshi
- Other (please specify)

13. Are you...

- Female Male Transgender Prefer not to say

Other (please specify)

14. Do you have a disability

- Yes No Prefer not to say

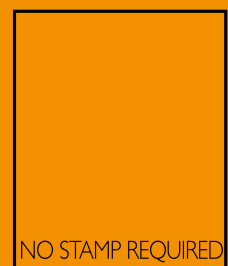
15. Which if the following age categories do you fit into?

- 17 or under
- 18 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65 - 74
- 75 - 84
- 85 plus

16. What is your religion/faith?

- No religion
- Buddhism
- Christianity
- Hinduism
- Jewish
- Other (please specify)
- Islam
- Sikhism

Thank you for completing the survey,
your views matter.



FREEPOST RRYC-KKSR-HHYA

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